

COURSES AND CANCELATION POLICY

Here are some information and rules regarding English and French classes:

- The duration of classes is 25, 50 or 80 minutes depending on the chosen classes.
- In case of absence, please notify me in advance that you will not be present. **Any class that is cancelled or postponed after 6pm the day before the class will be charged.**
- Please notify me of potential delays. **In case of delay of more than 10 minutes without any text from the student, I reserve the right to close the class and charge for the class.**
- **Purchased classes are not refunded. You'll have 6 months to schedule the classes that you've bought.** If you buy a class pack and stop learning part way through, **the remaining classes will not be refunded.** Be careful when buying packs, not to take more classes than you can do.

This document is effective from November 2025 until its next amendment. Paying for a course implies acceptance of the terms and conditions stated in this document.

See you soon! 😊